Delaware State University

COURSE GUIDE 2020
Delaware State University

Testing Services & Adult and Continuing Education

Computer Technology | Health Care | Customize training | Online Career Trades | Personal Enrichment | Professional Development Test Preparation | Youth Engagement | And Much More

Career training and enrichment for your future
MESSAGE FROM THE DEAN

I am more than pleased to share the 2020 Course Guide that includes information about our Adult and Continuing Education and Summer Programs offered by Delaware State University. As you will see from the enclosed pages, the Office of Adult and Continuing Education provides quality training and educational opportunities for high school scholars, graduate and undergraduate students, adult learners, senior citizens and those also seeking intellectual enrichment, skill development, and personal fulfillment.

Gone are days when lifelong learning was an option and/or a hardship. Today, those that thrive and succeed in the workplace are those who take learning deliberately enough to develop an expertise and engage in extraordinary learning experiences that provide a roadmap to success. Today, those that thrive in life are those who ignite their sense of wonder and excitement by learning new, unexamined avenues of knowledge and accomplishment. The course and certification offerings listed in the pages of this guide will enrich the lives and careers of participants for the 21st century. All of our offerings take into account a variety of life's circumstances that involve juggling many of life’s demands including work, school, family, social, and civic commitments. As a result, you will find courses offered throughout the state, in classrooms, online and in some combination of learning formats.

No matter what your current relationship is with Delaware State University, we expect that in these pages you will find something that will draw you closer and engage you in a process of skill development, learning and self-enrichment.

Please connect with us on our website, in person, by phone or on social media. We would love to make you a part of our ongoing success story.

I extend my best wishes for your success in all that you choose to pursue.

Patrice Gilliam-Johnson

Patrice Gilliam-Johnson, Ph.D.
Dean
School of Graduate, Adult and Continuing Education
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CAREER TRAINING AND ENRICHMENT FOR YOUR FUTURE.

WHAT WE CAN DO:
The Office of Testing Services & Adult and Continuing Education offers life-long learning opportunities customized training, graduate prep sessions, non-credit programs (certificate and certifications), training workshops and seminars in face to face and/or online format. Delaware State University has the only Renewable Energy Education Center in the state. The Renewable Energy Education Center offers certificate programs, as well as, credentialing services in renewable energy.

ACE outreach efforts are statewide, available to the public, and are accomplished through special learning activities for corporate, international professional development and personal enrichment. Our youth enrichment programs are designed for participation year-round. All ACE programming is designed to adapt to changing technological and workforce development needs through careful assessment and strategic planning.

Our customized employee training and professional development programs/workshops are developed to fit your needs to provide job retention and build upon the success of your company.

MISSION:
The mission of the Office of Adult and Continuing Education is to attract, enroll, and serve adult learners and their families in Delaware and the region, who are seeking educational opportunities for workforce training, professional development, recertification, family engagement, and youth enrichment.

PURPOSE:
We are a hub for your professional development and personal enrichment to achieve your family’s life-long learning goals.

WHAT WE OFFER:
The Office of Testing Services & Adult and Continuing Education offering:
• Customized Professional Development Training For Your Business or Organization.
• Skilled Trades Certification
• Opportunities for Veterans,
• Seniors 60+ community – discounts
• Military discounts
• DSU Alumni discounts
• Personal Enrichment
• Customized Corporate Training
• Institute Partnership
• Youth Enrichment Year-round learning and much more…

HOW TO CONTACT US:
ADULT & CONTINUING EDUCATION | ace@desu.edu | (302) 857-6820

PROGRAMS FOR YOUTH
The Office of Testing Services & Adult and Continuing Education also offers summer camps and after-school enrichment programs for youth ages 5 to 16. The youth-oriented activities will aid in the promotion of self-esteem, values, principles and personal enrichment. Please email visit www.desu.edu/summer or email hyescamp@desu.edu
ARIES OF EDUCATION & TRAINING

- HEALTH CARE
- PERSONAL ENRICHMENT
- PREP PROGRAMS
- PROFESSIONAL DEVELOPMENT
- SENIOR ADULT LEARNING (62+)
- SKILLS TRADE PROGRAMS
- TECHNOLOGY & TECHNICAL TRAINING (TTC)
- TESTING SERVICES
- YOUTH & FAMILY ENGAGEMENT

SPRING 2020 COURSES

- Diesel Mechanic
- Electrician
- Creative Writing
- Filmmakers in the making
- Script Writing
- EKG Technician
- Dialysis Technician
- Phlebotomist Technician
- Radiology Tech
- Institute on the Constitution
- Forklift Technician
- Maintenance & Repair
- Retail Management - Online
- Solar Power
- Warehouse and Production Associate Training - Online
- Greenhouse Renovations
- Construction
- Certified Nursing Assistant
- Project Management
- Cybersecurity A+ - TBD (Partnership w/TTC)
- Real Estate Certification

SUMMER 2020 COURSES

- Geographic Information System (GIS) - Online
- Six Sigma Black Belt - Start date 6/8
- QuickBooks - Start date 6/8 (partnership w/TTC)
- Mindfulness & Transformational Growth - Start date 7/6
- Project Management - Bootcamp - 7/6
- Microsoft Certified Educator - (partnership w/TTC)
- Workforce Development and Management - Start date 6/6
- Soft Skills Mastery - Start date 7/6
- Quality Service & Etiquette - Start date 7/6
- Effective Leadership Master Class - Start date 7/6
- GED/ABE Skills - Open Enrollment
- National Career Readiness (NCRC) Work keys
- HVAC - Online w/Lab
- Plumbing - Online w/Lab

FALL 2020 COURSES

- GMAT PREP - Start date 9/7
- GRE PREP - Start date 10/7
- LSAT PREP - Start date 11/2
- MCAT - Start date 12/7
- Geographic Information System (GIS) - Online
- Physician's Office Assistant + EHRM
- Six Sigma Green Belt
- Six Sigma Black Belt
- Case Management
- Project Management
- Pharmacy Technician
- Clinical Medical Assistant
- Medical Coding & Billing
- GED/ABE Skills - Open Enrollment
- National Career Readiness (NCRC) Work keys
- HVAC - Start date 9/8
- Plumbing - Start date 10/5
- Welding - Start date 10/6
- Diesel Mechanic - Start date 9/8
- Electrician - Start date 10/6
- Creative Writing - TBA

All courses listed are open enrollment.
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- COMING SOON: SUMMER ADVENTURE CAMP
- UPCOMING EVENTS
- BUSINESS TESTING SOLUTIONS

HOW TO REGISTER:
Register via Online at www.desu.edu/ace
or visit us in person

COMING SOON!
Case Management – July 2020
Mindfulness & Transformational Growth - May 2020
Extreme Couponing – July 2020
Online Water/Wastewater Certifications – April 2020

PLEASE VISIT WWW.DESU.EDU/ACE FOR COURSE AND PROGRAM UP

LOOKING FOR FINANCIAL ASSISTANCE?
FUNDING OPPORTUNITES

MYCAA
- The Military Spouse Career Advancement Accounts Program (MyCAA) is a career development and employment assistance program sponsored by the Department of Defense’s (DoD) Spouse Education and Career Opportunities (SECO) program.

G.I. BILL
- Receive up to 36 months of entitlement under the Post-9/11 GI Bill. You will be eligible for benefits for the 15 years from your last period of active duty of at least 90 consecutive days.

STATE VOCATIONAL REHABILITATION SERVICES PROGRAM FOR THE STATE OF DELAWARE
- This program provides grants to assist States in operating statewide vocational rehabilitation (VR) programs, each of which is an integral part of a statewide workforce development system.

BLUE COLLAR TRAINING PROGRAM
- The Blue Collar Training Program provides funding to help Delaware employers (not just State of Delaware) offer customized training programs to upgrade and retrain their employees and provide financial assistance to full-time employees. The overall administration of this fund is handled by the Delaware Economic Development Office (DED).

WIA
- WIA stands for Workforce Investment Act provides federal funds for employment and training assistance. WIA services help people improve their opportunities for getting a job, increase their wages, and provides money for job skills training.

SENIOR ADULT LEARNING OPPORTUNITIES’
- Adult learners over 62 free tuition for credit courses that are connected. The certification courses are free to those that will take credit bearing courses leading to certification.

SALLIE MAE CONTINUING EDUCATION GRANTS/LOANS
- www.salliemae/continuingeducation
MAIL/ DROP OFF:
Thomasson Building
Suite 202
Delaware State University
1200 North DuPont Hwy
Dover, DE 19901

BY PHONE:
Call 302-857-6144 to enroll in the course.
Use Credit or Debit card

ONLINE:
www.desu.edu/ace

DSU Technology & Training Center, Powered by Barclays
For more information on all TTC course/workshop offerings, please visit:
www.desu.edu/TTC

- BUSINESS ANALYTICS - $3,200
- INFORMATION SECURITY - $3,500
- CYBER SECURITY ENGINEERING - $4,000
- SCRUM MASTER - $4,000

Delaware State University
Testing Services & Adult and Continuing Education
PROFESSIONAL DEVELOPMENT

EXECUTIVE CERTIFICATION IN FINANCIAL PLANNING PROGRAM
@ DSU WILMINGTON SITE
Delaware State University, in partnership with Kaplan Financial Education, offers an education program that enables you to satisfy CFP Board requirements necessary to sit for the national exam. This program benefits both experienced professionals seeking to advance their careers and those entering the field for the first time. Taught by working professionals, our flexible and convenient learning options allow you to master the 8 major domains covered on the CFP exam. Courses can be taken individually, or the full course can be taken sequentially and completes within nine months.

The next scheduled session will begin on September 2020.

LOCATION: DSU Wilmington

The available courses include:

b. Investment Planning (36 Hours) Cost: $750
c. Retirement Savings and Income (36 Hours) Cost: $750
d. Tax Planning (36 Hours) Cost: $750
e. Estate Planning (36 Hours) Cost: $750
f. Capstone Case Curve in Financial Planning (36 Hours) Cost: $850

WATER AND POWER COURSES

SOLAR ENERGY
This course is a great first step for a career-focused individual to understand the world of solar and renewable energy possibilities. It is made up of ten lessons. F2F and Hybrid format.

Date: June 2020 | Course Length: 4 days (36 hours) | Cost: $1495.00 | CEUs: 16

WATER WASTE
This course is an overview of approaches to protecting water quality with an emphasis on fundamental principles. Theory and conceptual design of systems for treating municipal wastewater and drinking water are discussed, as well as reactor theory, process kinetics, and models. It is made up of ten lessons. F2F and Hybrid format.

Date: June 2020 | Course Length: 2 day workshop | Cost: $295.00 | CEUs: 8

GIS - GEOGRAPHICAL INFORMATION SYSTEMS
Course Description: This course examines through interactive lectures, facilitated discussions, and role play exercises. Students practice educational skills in four primary areas: 1. general communication, 2. explanations of energy efficiency, 3. explanations of health & safety, and 4. explanations of weatherization measures.

Date: June 2020 | Course Length: 2 days (16 hours) | Cost: $770.00 | CEUs: 8

CONTACT ACE@DESU.EDU
PROFESSIONAL DEVELOPMENT (continued)

NON-PROFIT MANAGEMENT, FUNDRAISING AND GRANT WRITING COURSE
Develop the skills and strategies you need to become an integral part of one of America’s fastest growing services sectors.

In this course, a twelve-year veteran in the nonprofit management field will show you how to transform your good intentions into a professional plan of action. You will understand the unique characteristics of nonprofit organizations while mastering the core knowledge necessary to become an effective leader in the nonprofit arena. You will learn skills and development strategies that will take your organization to new heights of prosperity and productivity. You will learn how to research grant opportunities and how to develop successful grant proposals that present a solid case for awarding a grant to your organization. You will gain a full understanding regarding the roles of Executive Director and the Board of Directors, Special Events and Meeting Management, public relations strategies, and how to find a position in this fascinating rewarding field of work. Candidates can sit for the CFRE and CNP certifications after completion of this course.

Location: DSU Main Campus – Dover | Cost: $250.00 | DSU Wilmington | Thursday nights, June 4th & 11th - 5:00 pm to 7:30 pm

SOFT SKILLS MASTERY CERTIFICATION PROGRAM
The term soft skill applies to general “people skills,” such as communication, teamwork, and professionalism. This course is designed to build your understanding of what it takes to be a good communicator, and to supply you with the knowledge to practice and use these skills in the workforce. In this course, you will learn about formal and informal communication, code switching, strategies for communicating in the workplace, interpersonal communication, conflict resolution, teamwork and more.

You will learn to:
• Identify your strengths and weaknesses
• Communicate with supervisors, coworkers, and customers/clients
• Manage conflict at work and home
• Define ethics and values, and develop your own personal code of ethics
• Work effectively in a team
• Use positive stress management techniques
• Improve your self-motivation and professional attitude

Location: DSU Wilmington | Cost: $850.00 | 6-week program, 2 times per week

THE EFFECTIVE LEADER MASTERCLASS
Target audience: Line managers, supervisors, team leaders, project leaders, shift leaders and trainee managers.

Course Objectives:
• Understand your leadership profile
• Identify steps to create a close, mutually trusting relationship with team members & staff.
• Techniques to motivate employees to higher performance
• Handle change effectively
• Understanding and motivation
• Communication and listening
• Negotiating agreements
• Practices and habits of an effective leader

Location: DSU Main Campus | Summer 2020 June | DSU Main

NCRC – WORK KEYS ASSESSMENT
Individuals who successfully complete the three Work Keys Assessments (Applied Math, Graphic Literacy, and Workplace Documents) will earn the Work Keys National Career Readiness Certificate (Work Keys NCRC), a valuable credential for students and job seekers seeking to verify foundational workplace skills. ACT Work Keys also offers additional assessments to measure interests, values, and behaviors that can lead to greater job satisfaction.

Location: DSU Main Campus-Beginning May 2020 | DSU Wilmington Site-Beginning TBD | DSU Sussex Site-Beginning TBD | Cost: $199.00
PROFESSIONAL DEVELOPMENT (continued)

DRONE PILOT TRAINING
Prepare for an exciting career as a Commercial Drone Pilot. This training prepares you to earn the FAA Remote Pilot in Command Certificate.

COST: $450 and Certification fee: $150

PROJECT MANAGEMENT COURSE
This 2-week PMP course provides lessons, experience and the tools that are necessary to competencies and skills needed for planning and controlling projects and understanding interpersonal issues that drive successful project outcomes. With primary focus on the introduction of new products and processes, Students will examine the project management life cycle, defining project parameters, matrix management challenges, effective project management tools and techniques, and the role of project manager.

COST: DSU Wilmington Site | COST: $850.00 | BEGINNING: June 2020
Each day is 11 hours (8 hours of class time and 3 hours of lab or at home study.

COURT REPORTER TRAINING PROGRAM
The goal of the program is to give the training, practice tools and practical insight into the profession to become a reporter in the legal environment or to pursue careers in CART and captioning. Court Reporter Training Program is the place to train for the exciting and financially rewarding profession of court reporting.

LOCATION: DSU Wilmington Site | COST: $899.00 | BEGINNING: September 2020

DIGITAL REPORTER
The Digital Reporter Welcome Program is a work-ready after completion program and will run approximately 8 – 12 weeks depending on applicant’s availability and work pace. This program will consist of online, onsite, field and self-study sessions.

LOCATION: DSU Wilmington Site | COST: $899.00 | BEGINNING: September 2020

EVENT MANAGEMENT/PLANNING CERTIFICATION
Consist of five (5) courses including a practicum
1. Event Management & Planning (online)
2. Event Protocol and Ethics (face to face)
3. Law & Legal Environment (online)
4. Financial and Risk Management (F2F or online)
5. Practicum/Internship – includes project

Note: candidates/students will leave with the opportunity to take 4 stackable credentialed certifications

LOCATION: DSU Dover (Hybrid/Online) | BEGINNING: May 2020

3B’S CAPTAIN’S SCHOOL COURSES
Operator, Uninspected Passenger Vessel (OUPV) 6-Pack
This program is designed to get the mariner to the level required by the US Coast Guard to become a professional captain. A complete “hands-on” course that covers rules of the road, navigation, firefighting, boat handling, marine communications, aids to navigation, marine publications.

LOCATION: DSU Wilmington Site | COST: $850.00 | BEGINNING: Spring Session, March 29 – April 14, 2020, Fall session October 18 - November 3, 2020 | DAYS: Friday 6 pm-10 pm, Saturday & Sunday 8 am – 5 pm

MASTERS LEVEL CLASS
The Coast Guard has approved 3B’s to do the Masters upgrade from the 6PAK. It’ll be done as a separate course. The way it works is that you first get the 6PAK; then come back for the Masters course where an “upgrade” certificate will be issued so you can take more than 6 passengers on a cruise boat, head boat, water taxi, etc.

LOCATION: DSU Wilmington Site | COST: $350.00 | BEGINNING: May 3-5, 2020 | DAYS: Friday 6 pm-10 pm, Saturday & Sunday 8 am - 5 pm

Please visit www.desu.edu/ace for course and program updates.
MICROSOFT CERTIFIED EDUCATOR

Microsoft Certified Educator (MCE) is a professional development program that bridges the gap between technology skills and innovative teaching. This new credential provides robust tools that help educators drive best-in-class integration of information and communication technology (ICT) into classroom instruction. Be Better. Why Certify? Because the Best Leaders, Teachers, and Front Line Managers Never Stop Learning. “MCE is a reliable and highly demanded assessment of teachers ICT competency that allows institutions in charge of teacher and educational leaders training programs to evaluate achieved results and optimize financing.” Svetlana Avdeeva National Training Foundation Russia Mapped to the 21st Century Learning Design Framework for Educators/Leaders/Front Line Managers, MCE program resources include two free eLearning experiences through Microsoft Education, a GMetrix Practice Exam and the Technology Literacy (62-193) credentialing certification exam

LOCATION: DSU Wilmington | June 2020 | COST: $525.00

SENIOR ADULT LEARNING (62+)

- INTERNATIONAL RELATIONS AND CURRENT EVENTS
- ECOLOGY
- ROBOTICS
- PHYSICS
- MIND, BODY AND SOUL: LEARNING SELF
- COMMUNICATIONS AND MEDIA
- INTERPERSONAL COMMUNICATIONS
- SHAKESPEARE
- BOOK CLUB
- SCRIPT WRITING
- CREATIVE WRITING
- FILM MAKERS IN THE MAKING
- HEALTH AND WELLNESS: SELF CARE

Please visit www.desu.edu/ace for course and program updates.
VETERANS WE ARE HERE TO BE OF SERVICE TO YOU AND YOUR FAMILY.

- YOUTH ENRICHMENT
- CREDENTIALING TRAINING
- FAMILY ENGAGEMENT PROGRAMS
- TESTING SERVICES
- MILITARY DISCOUNTS
- FUNDING RESOURCES
- SPOUSAL EDUCATION BENEFITS
- WORKFORCE DEVELOPMENT
- PERSONAL ENRICHMENT
- PRIOR LEARNING ASSESSMENTS AND CREDITS

THE NOW GENERATION ON THE MOVE
AGES 16-20

If you are not sure of your pathway or what steps to take in the right direction. Let us assist you in reaching your potential and provide resources that will benefit forging towards the journey. You will learn to lead with purpose and a plan.

This program will assist you in planning a road map for success to equip and empower you to the next level. This program is filled with enriched resources to provide the connection for overall personal and professional development.

- Soft Skills Certification
- Protocol and Etiquette Training
- Mindfulness Tips
- Study Skills Strategies
- Technical and Business Writing
- Understanding your Personal Brand
- Job Readiness Tools
- Externships
- Career Explorative Assessments
- Mentorship

To learn more or register call 302-857-6820 or email ace@desu.edu.
HEALTH CARE

DIALYSIS TECHNICIAN
As kidney failure continues to be a growing national health problem, kidney disease is driving the growing demand for well-trained dialysis technicians. Dialysis technicians are employed in hospitals, outpatient clinics, and other medical facilities. The number of dialysis technician jobs has the potential to increase by more than 35% by 2018. While most technicians training has historically been done “on-the-job,” today’s healthcare employers are seeking well-trained technicians who possess the necessary knowledge and skills to fill this growing number of positions.

This Dialysis Technician Program provides students with the knowledge needed to perform as a dialysis technician. This program will review kidney dialysis machines, preparing dialyzer reprocessing and delivery systems, and review equipment maintenance. Critically evaluate statistics commonly used to describe, predict, and evaluate data in an information-driven environment.

LOCATION: DSU Wilmington | COST: $3000.00

PHLEBOTOMY TECHNICIAN
The phlebotomist is a vital member of the clinical laboratory team, whose main function is to obtain patient’s blood specimens by venipuncture and micro-collection for testing purposes. Phlebotomists are employed throughout the healthcare system including in hospitals, neighborhood health centers, medical group practices, HMO’s, public health facilities, veteran hospitals, insurance carriers, and in other healthcare settings. The demand for phlebotomy technicians has increased substantially with the overall complexity of healthcare services and the risks of infectious disease. Current healthcare industry experts predict a 15% increase in phlebotomy jobs by 2025.

The Phlebotomy Technician Program prepares students to collect blood specimens from clients for the purpose of laboratory analysis. Students will become familiar with all aspects of blood collection and will review the skills needed to perform venipunctures safely. Also includes terminology, blood collection procedures, order of draw and other engaging topics.

LOCATION: DSU Wilmington | COST: $3,650.00

EKG TECHNICIAN
EKG technicians are in demand! EKG technicians work in physician’s offices, hospitals, clinics, and other healthcare facilities and organizations. EKG technicians also work for insurance companies to provide data for health and life insurance policies. Similar to other growing healthcare professions, the demand for EKG technicians is expected to continue to grow substantially. Approximately 25% more EKG technician jobs will be available by the year 2018.

This EKG Technician Program prepares students to perform EKG’s. This course will include information on anatomy and physiology of the heart, medical disease processes, medical terminology, medical ethics, legal aspects of patient contact, electrocardiography and stress testing. A highly interactive course!

LOCATION: DSU Wilmington | COST: $3000.00

RADIOLOGY COURSE
Rad-101 is designed to provide the student with a better understanding of the central role of diagnostic radiology in the evaluation and management of patients through participation in reading room readouts, radiology calls, lectures, case conferences, case presentations, online assignments, interactive labs, and observation of the various imaging modalities and procedures. Students will spend 1 week in each of 4 areas of the department of their choosing. They will also participate in internship/practicum training shadowing/observing the radiology residents on call.

LOCATION: DSU Wilmington | COST: $3100.00

HEALTH CARE (continued)
PHYSICIAN’S OFFICE ASSISTANT + EHRM

THE PHYSICIAN’S OFFICE ASSISTANT PROFESSION

Medical administrative assistants primarily work in doctor’s offices, clinics, outpatient settings, hospitals, and other healthcare settings. Medical administrative assistants, medical secretaries, and medical records clerks are all positions in great demand. The growth and the complexity of the U.S. healthcare system have resulted in a substantial increase in the need for qualified medical administrative assistants. Employment of a medical assistant is expected to grow an impressive 34% by 2025.

THE ELECTRONIC HEALTH RECORD MANAGEMENT PROFESSION

Access to health information is changing the ways doctors care for patients. With the nation’s healthcare system moving to the electronic medical record, numerous employment opportunities exist for medical assistants, health information systems staff, patient registration professionals and other related positions. Healthcare professionals with the ability to understand, update and maintain the electronic health record are in great demand.

THE PHYSICIAN’S OFFICE ASSISTANT PROGRAM

This program covers information on the medical assisting profession, interpersonal skills, medical ethics and law, medical terminology, basics of insurance billing and coding, telephone techniques, scheduling appointments, medical records management and management of practice finances. Additionally, this program prepares students to understand and use electronic records in a medical practice. Course reviews the implementation and management of electronic health information using common electronic data interchange systems and maintaining the medical, legal, accreditation and regulatory requirements of the electronic health record.

LOCATION: DSU Wilmington | COST: $3,950.00

PHARMACY TECHNICIAN CERTIFICATION PROGRAM - 18688-ACE936

This Comprehensive 80-hour program will prepare students to work as a pharmacy technician in retail or another pharmacy setting and to take the Pharmacy Technician certification Board PTCB exam. Course content includes: pharmacy medical terminology, the history of pharmacy, the pharmacy practice in multiple environments, pharmacy calculations and measurements, reading and interpreting prescriptions, and defining drugs generic and brand names. Throughout classroom lecture and hands-on labs, student will review dosage calculations, drug classifications, the “top 200 drugs”, IV flow rates, sterile compounding, dose conversion, aseptic technique, the handling of sterile products, total parental nutrition (TPN), dispensing of prescriptions, inventory control, and billing and reimbursement.

LOCATION: DSU Wilmington | COST: $3200.00

MEDICAL CODING & BILLING - 18689-ACE 981

This combined 80-hour billing and coding course offers the skills needed to solves insurance billing problems, manual file claims (using CPT and ICD-10 manual), complete common insurance forms, trace delinquent claims, appeal denied claims and use generic forms to streamline billing procedures. The course covers the following areas: CPT (introduction, guidelines), and basic claims processes for medical insurance and third party reimbursements. Students will learn how to find the services and codes using manuals (CPT, ICD-10 and HCPCS). After obtaining the practical work experience (six months to two years), students who complete this course could be qualified to sit for the American Academy for Professional Codes (AAPC), Certified Professional Coder Exam (CPC or CPC-H apprentice), the American Health Information Association (AHIMA), Certified Coding Associate (CCA) Exam and/or other national certification exams.

LOCATION: DSU Wilmington | COST: $2995.00

CLINICAL MEDICAL ASSISTANT - 13070-ACE

This program is intended for students who want to prepare an exciting, challenging and rewarding career in health care. The program will train students to assist physician by performing functions related to clinical responsibilities of a medical office.

Instructions include preparing patients for examination and treatment, routine laboratory procedures, diagnostic testing, technical aspects of phlebotomy and cardiac life cycle. Students will review important topics including phlebotomy, pharmacology, the proper use and administration of medications, taking and documenting vital signs, cardiology including proper lead placements, professional workplace behavior, ethic and the legal aspects of health care.

The program includes 140 hours of classroom lecture and hands-on labs, and clinical externship opportunity at a local health care provider. To be eligible for clinical rotation, students must successfully complete the 140 hour program, submit to a thorough background check, drug screening and meet other requirements.

LOCATION: DSU Main Campus | COST: $2895.00

Please visit www.desu.edu/ace for course and program updates.
SKILLS TRADE PROGRAMS

Welder Program in the Shielded Metal Arc Welding Process.
the AWS Schools Excelling through National Skill Standards Education (SENSE) Entry
be certified by the American Welding Society (AWS) that they successfully completed
Certification: In addition to facilitating entry-level welding positions, all candidates will
program is to prepare students to support industrial, transportation, oil and gas, construc-
serve in positions such as Welders, Cutters, Solderers, and Brazers. The purpose of this
program includes joining pipe sections for oil and natural gas pipelines, working in nu-
Completion and submit the 1-year work experience requirement.

LOCATION: DSU Wilmington site | STUDENT TUITION: $3,750 | COURSE CONTACT HOURS: 200 hours | DATE & TIME: July 9th – November 7th 2020,
Tuesdays and Thursdays, 6:00pm – 9:30pm | Saturdays (7/13; 7/20; 8/3; 8/10; 8/24; 9/7; 9/14; 9/28; 10/5; 10/19 & 11/2), 9:00am - 4:30pm

WELDING PROGRAM WITH CERTIFICATION
The Welding program is designed to prepare students to function as welders. The work
of welders includes joining pipe sections for oil and natural gas pipelines, working in nu-
merous industrial environments, building ships, and supporting construction. Students can
serve in positions such as Welders, Cutters, Solderers, and Brazers. The purpose of this
program is to prepare students to support industrial, transportation, oil and gas, construc-
and many other industries with welding skills.
Certification: In addition to facilitating entry-level welding positions, all candidates will be
certified by the American Welding Society (AWS) that they successfully completed the
AWS Schools Excelling through National Skill Standards Education (SENSE) Entry Welder Program in the Shielded Metal Arc Welding Process.

LOCATION: DSU Wilmington site | STUDENT TUITION: $3,750 | COURSE CONTACT HOURS: 200 hours | DATE & TIME: July 9th - November 7th 2020,
Tuesdays and Thursdays, 1:00pm - 4:30pm | Saturdays (7/13; 7/20; 8/3; 8/10; 8/24; 9/7; 9/14; 9/28; 10/5; 10/19 & 11/2), 9:00am - 4:30pm

DIESEL MECHANIC PROGRAM WITH CERTIFICATION
The Diesel Mechanic program is designed to prepare students to function as entry-level
diesel technicians performing tasks related to modern diesel engines and commercial
vehicles as well as sophisticated heavy equipment systems with electronic functions and
advanced computer controls. Diesel mechanics serve their customers with job titles such as
Diesel Service Technicians, Diesel Technicians, and Diesel Mechanics. The purpose of this
program is to prepare students to inspect, repair, and overhaul buses and trucks, as well as
to maintain and repair diesel engines.
Certification: Students who complete this comprehensive course are not only prepared for
entry-level positions as technicians in diesel engine repair shops and related facilities, they
will be eligible to sit for the Automotive Service Excellence (ASE) Automotive Mainte-
nance and Light Repair (G1) certification exam. Certification will issue once candidates

LOCATION: DSU Wilmington site | STUDENT TUITION: $2,950 | COURSE CONTACT HOURS: 140 hours | DATE & TIME: July 16th - October 17th 2020,
Tuesdays and Thursdays, 6:00pm - 9:30pm | Saturdays (7/27; 8/10; 8/24; 9/7; 9/21 & 10/5), 9:00am - 4:30pm

PLUMBING PROFESSIONAL WITH CREDENTIAL
The Plumbing Professional program is designed to introduce trainees to the installation,
maintenance, and repair of many different types of pipe systems. Topics include plumbing
safety, tools of the plumbing trade, plumbing math, plumbing drawings, plastic pipe and
fittings, copper tube and fittings, cast-iron pipe and fittings, carbon steel pipe and fittings,
plumbing fixtures, DWV (drain, waste, and vent) systems, and water distribution systems.
Certification: Students who successfully complete this comprehensive course may receive the
NCCER Plumbing Level 1 credential.

LOCATION: DSU Wilmington site | STUDENT TUITION: $2,950 | COURSE CONTACT HOURS: 160 hours | DATE & TIME: July 15th - October 28th 2020,
Mondays and Wednesdays 6:00pm - 9:30pm | Saturdays (7/27; 8/10; 8/17; 9/7; 9/14; 9/28; 10/5 & 10/19), 9:00am - 4:30pm

ELECTRICIAN WITH CREDENTIAL
The Electrician Program is designed to introduce trainees to the installation of electrical
systems in structures including wiring and other electrical components, such as circuit
breaker panels, switches, and light fixtures. Topics include electrical safety, electrical cir-
cuits, electrical theory, the National Electric Code®, device boxes, hand bending, race-
ways and fittings, conductors and cables, basic electrical construction drawings, residential
electrical services, and electrical test equipment. Instruction.
Certification: Students who successfully complete this comprehensive course may receive the
NCCER Electrical credential and prepare for the Mastery Electrical exam (Prometric).

LOCATION: DSU Wilmington site | STUDENT TUITION: $2,950 | COURSE CONTACT HOURS: 140 hours | DATE & TIME: July 9th - October 17th 2020,
Tuesdays and Thursdays, 6:00pm - 9:30pm | Saturdays (7/27; 8/10; 8/24; 9/7; 9/21 & 10/5), 9:00am - 4:30pm

HVAC PROFESSIONAL WITH CREDENTIAL
The HVAC Program is designed to introduce trainees to HVAC (heating and air-condition-
ing systems) technology. Topics include mathematics related to HVAC, basic electricity,
heating, cooling, air distribution systems, basic copper and plastic piping practices, solder-
ing and brazing, and basic carbon steel piping practices.
Certification: Students who successfully complete this comprehensive course may receive the
NCCER HVAC Level 1 credential.

LOCATION: DSU Wilmington site | STUDENT TUITION: $2,950 | COURSE CONTACT HOURS: 140 hours | DATE & TIME: July 15th - October 21st 2020,
Mondays and Wednesdays 6:00pm - 9:30pm | Saturdays (7/27; 8/10; 8/24; 9/7; 9/21 & 10/5), 9:00am - 4:30pm

Please visit www.desu.edu/ace for course and program updates.
PROFESSIONAL ENHANCEMENT TRAINING FOR K-12 EDUCATORS
These graduate level online continuing education interactive courses provide expert instruction at a pace that fits your schedule. They are relevant to the significant educational and social issues in today's schools, as well as to the requirements you need to meet for re-licensure or career advancement.

All courses are online. www.virtualeduc.com/delaware/index.php

Available Courses:

- ATTENTION DEFICIT DISORDER: 3 CEUs - 2 Credits | COST: $315.00
- AUTISM & ASPERGER’S DISORDER: 3 CEUs - 2 Credits | COST: $315.00
- EDUCATIONAL ASSESSMENT: 3 CEUs - 2 Credits | COST: $315.00
- HARASSMENT, BULLYING & CYBER-INTIMIDATION IN SCHOOLS: 3 CEUs - 2 Credits | COST: $315.00
- INCLUSION: 3 CEUs - 2 Credits | COST: $315.00
- READING & WRITING IN CONTENT AREAS: 3 CEUs - 2 Credits | COST: $315.00
- RESPONSE TO INVENTION: 4.5 CEUs - 3 Credits | COST: $350.00
- SIX TRAITS OF WRITING MODEL: 3 CEUs - 2 Credits | COST: $315.00
- TEACHING ELEMENTARY MATH CONCEPTUALITY: 3 CEUs - 2 Credits | COST: $315.00
- TEACHING SECONDARY MATH CONCEPTUALITY: 4.5 CEUs - 3 Credits | COST: $350.00
- TEACHING DIVERSITY: 3 CEUs - 2 Credits | COST: $315.00
- TRAUMATIZED CHILD: 3 CEUs - 2 Credits | COST: $315.00
- TRY DI! PLANNING & PREPARING A DIFFERENTIATED INSTRUCTION PROGRAM: 4.5 CEUs - 3 Credits | COST: $350.00
- UNDERSTANDING AGGRESSION: 4.5 CEUs - 3 Credits | COST: $350.00
- UNDERSTANDING & IMPLEMENTING COMMON CORE STANDARDS: 4.5 CEUs - 3 Credits | COST: $350.00
- VIOLENCE IN SCHOOL: 3 CEUs - 2 Credits | COST: $315.00
- WHY DI: AN INTRODUCTION TO DIFFERENTIATED INSTRUCTION: 4.5 CEUs - 3 Credits | COST: $350.00

AND MUCH MORE!

UGotClass ONLINE CERTIFICATES AND COURSES
“SKILLS FOR THE 21ST CENTURY”

- CERTIFICATE IN DATA ANALYSIS:
  AVERAGE HOURS: 48, 4.8 CEUs/ILUs | COST: $495.00
- ENTREPRENEURSHIP CERTIFICATE:
  AVERAGE HOURS: 4.8 CEUs/ILUs | COST: $495.00
- CERTIFICATE IN PRESENTATION MEDIA:
  AVERAGE HOURS: 4.8 CEUs/ILUs | COST: $495.00
- CERTIFICATE IN WORKPLACE COMMUNICATION:
  AVERAGE HOURS: 5.6 CEUs/ILUs | COST: $595.00
- FEMALE BULLYING IN THE WORKPLACE:
  AVERAGE HOURS: 1.6 CEUs/ILUs | COST: $195.00
- SPANISH FOR MEDICAL PROFESSIONALS:
  AVERAGE HOURS: 3.2 CEUs | COST: $295.00
- DIGITAL MARKETING CERTIFICATE:
  AVERAGE HOURS: 4.8 CEUs/ILUs | COST: $495.00
- POWERFUL PRESENTATIONS & EFFECTIVE SPEAKING TECHNIQUES:
  AVERAGE HOURS: 1.6 CEUs/ILUs | COST: $195.00
- BUSINESS COACHING CERTIFICATE:
  AVERAGE HOURS: 3.2 CEUs | COST: $395.00
- CERTIFICATE IN LEADERSHIP DEVELOPMENT:
  AVERAGE HOURS: 48, 4.8 CEUs/ILUs | COST: $395.00
- LEADERSHIP IN THE 21ST CENTURY:
  AVERAGE HOURS: 16; 1.6 CEUs/ILUs | COST: $245.00
- SUPERVISORY AND LEADERSHIP CERTIFICATE:
  AVERAGE HOURS: 3.2 CEUs/ILUs | COST: $395.00
- CERTIFICATE IN TEACHING ADULTS:
  AVERAGE HOURS: 3.2 CEUs/ILUs | COST: $295.00

AND MUCH MORE!
ETHICAL CONSIDERATION FOR CLIENT WELFARE AND CULTURAL DIVERSITY

Delaware State University’s Department of Psychology is offering behavioral healthcare providers a 3-hour online ethics training on Ethical Consideration for Client Welfare and Cultural Diversity. This online ethics training is comprised of a power point presentation and a 20-question exam. The training is timed to last exactly 3 hours, and you must complete it in one sitting. A certificate will be provided upon completion of the training. Three (3) Continuing Education Hours. Delaware Certificate Board Approved.

ONLINE | STUDENT TUITION: $50.00 | CONTINUING EDUCATION HOURS: 3 hours

STRATEGIC HUMAN RESOURCES MANAGEMENT

This course examines the role of the human resource professional as a strategic partner in managing today’s organizations. Key functions such as recruitment, selection, development, appraisal, retention, compensation, and labor relations are examined. Implications of legal and global environments. Best practices of employers of choice are considered.

• Managing the Human Resources Enterprise
• Human Resources as a Strategic Partner
• The Legal and Ethical Environment of Human Resources
• The Entrepreneurial Organization
• Learning as a Competitive Advantage
• Strategic Recruiting, Retention and Succession Planning

ONLINE | STUDENT TUITION: $4000.00 includes textbooks (etext) | PROGRAM DURATION: 10 weeks

AM I JOB READY

The Am I Job Ready platform is used to prepare students and job seekers with the employability skills that business leaders say are essential to success in the 21st Century workforce like initiative, decision-making, and teamwork.

ONLINE | STUDENT TUITION: $85.00 | PROGRAM DURATION: 7 weeks | DATE & TIME: Date: June 3-July 8 and Sept 8-Oct 24 Saturdays (7/27; 8/10; 8/24; 9/7; 9/21 & 10/5), 9:00am - 4:30pm
INTERPERSONAL COMMUNICATIONS
Understand the characteristics of competent communication in interpersonal interactions
• Develop an ability to assess the appropriateness and effectiveness of interpersonal strategies used in various interpersonal situations.
• Recognize the need to self-monitor personal communication competence.
• Develop skill in selecting and using a variety of communication strategies and responses based on situational contexts, goals, and human needs.
• Understand the theories that explain interpersonal interaction.
• Recognize the ethical dimensions of interpersonal communication.
• Understand how perception affects communication and the importance of perception-checking.
• Send and interpret verbal and nonverbal messages with accuracy.
• Evaluate listening habits and practice effective listening skills.
• Recognize the role of communication in determining the nature and quality of interpersonal relationships, as well as how and why relationships develop.
• Understand how the transactional nature of communication promotes defensive or supportive Climates.
• Learn about mindfulness.

ONLINE

STUDENT TUITION: $4000 | includes textbooks (etext) |
PROGRAM DURATION: 10 weeks, Nov. 2020

WORKFORCE MANAGEMENT AND DEVELOPMENT CERTIFICATION PROGRAM
• Provide preparation for the human resource certification exam.
• Receive an overview of human resource management to prepare students for higher level human resource management courses.
• Understand and apply analytical and disciplinary concepts and methods related to business and economics in business policy and strategy, international environment of business, legal environment of business, and management.
• Communicate effectively. Write messages and documents that are clear, concise, and compelling. Solve problems, including unstructured problems, related to business and economics.
• Resolve ethical issues related to business and economics.

ONLINE

STUDENT TUITION: $4000.00 | includes textbook (etext) |
PROGRAM DURATION: 7 weeks |
DATES: Sept 8-Oct 24 |
CREATIVE DANCE CLASSES - SOUL LINE DANCING
The owner of Forever Active Lifestyle and leader of the First State Steppers will lead you his is a fun and energetic way to get your body moving to some great music and can be done at any fitness level. You will learn dance steps such as the cha cha, grapevine, shuffle, kick ball change, pivot, jazz square, weave, coastal step and sailor. You will learn easy-to-follow moves to the latest line dances such as the Temptations Cha-Cha, Fine China, Cha Cha Slide, Wobble, Baltimore, Uptown Funk, Blurred Lines, Cupid Shuffle, Biker’s Shuffle and many more. Line dancing is easy on the joints and a great workout. You can get up to 6,000 steps in one class. Bring a towel. Water and a nutritious snack will be provided.

LOCATION: DSU Main Campus | FALL: Sept-Nov. 2020 | DURATION: 1 class per week | DATE & TIME: on Mondays 5:30 pm - 6:30 pm | COST: General public: $5 per session, DSU Alumni: $3.00 and DSU students: $1.00. You can register online or pay at the door (must have exact amount).

LOCATION: DSU Wilmington | DATE & TIME: April 21st, 2020 5:00 pm - 6:00 pm | COST: General public: $5 per session, DSU Alumni: $3.00 and DSU students: $1.00.

INSTRUCTOR: Ida P. Kirkendoll, owner of Forever Active Lifestyle and leader of the First State Steppers.

LADY C4 SAFETY WORKSHOP - 16796-ACE 118
These women’s self-defense rape and assault prevention workshop class will cover topics of rape prevention, campus safety tips, self-defense, offensive strategy, Escaping Chokes, mental awareness and knife defense.

LOCATION: DSU Main Campus | DATE & TIME: July 2020 | COST: $20 per session |

INSTITUTE ON THE CONSTITUTION
Do you know your American History? Do you know your Constitutional rights?
In this highly acclaimed 12-week Constitution course, you will learn:
From stories: Look at history through the eyes of our Founders with primary source materials. Discover original intent. From the Constitution: Extrapolate and apply the principles from the U.S. Constitution to modern issues of freedom and liberty.
Sign up today and learn the American View of government (as revealed in the Declaration of Independence):
As you enter this course of instruction, you should know that you are taking part in the noble experiment in self government that our Founders envisioned. It is essential that all Americans have a foundational understanding of the proper role and limits of civil government in these United States of America, and that this understanding be passed on to our children and to their children. Liberty under law is our heritage and it is the blessing we earnestly seek to preserve for posterity.

LOCATION: DSU Main Campus | DATE & TIME: July 2020 | COST: $155.50 per session |

Please visit www.desu.edu/ace for course and program updates.

TRAVEL LEARN
Expand the reaches of your education and take an exceptional journey with the Travel-Learn Program. Engage in stimulating discussions about history and current events and experience local cultures as you explore some of the world’s most impressive destinations

Four (4) planned trips, per year, Upcoming Schedule:
• Dubai - November 2020
• Thailand - May 2020
• Greece/Rome - September 2020
• Cuba - June 2021
• Croatia - November 2021

To learn more please call the Office of Adult & Continuing Education at 302.857.6820

MINDFULNESS & TRANSFORMATIONAL GROWTH
We face unique pressures every day. Mindfulness is a way being present, aware, remaining calm during time of crisis, and resilient in the face of challenge and/or change. Learn how to cultivate the very best of yourself by becoming more mindful in your work and your life.

LOCATION: DSU Main Campus | BEGINNING: July 2020 and December 2020 | COST: $250.00

EXTREME COUPONING
SAVE! SAVE! SAVE!
This workshop is an opportunity for people to learn how to cut back on spending and do more saving via extreme couponing. Do you look at the deals and wonder what it all means?
• Do you see weekly savings posts and feel like you can never manage to save that?
• Does CVS baffle you? My goal is for you to leave feeling like an expert!!
• Learning how to save money you already have is amazing!!
Come to a workshop and learn how to drastically cut your budget on shopping expenses.

Location: DSU Main Campus | Beginning: June 2020 | COST: $25.00

REAL ESTATE CERTIFICATION
The HOPE Realty Institute of Delaware

LOCATION: DSU Main Campus |
DATE May 2020 | COST: $625 (books and material included)

Please visit www.desu.edu/ace for course and program updates.
MCAT:
MCAT Course provides all the materials and support essential to successfully improving your score on the official MCAT exam and increasing your chances at medical college admission. As you get familiar with the MCAT content in our prep course, you will also develop strategies to be successful on the test.
CLASS SCHEDULE: June 4, 2020, to June 27, 2020 | TIME: 5:30 pm to 7 pm
LOCATION: DSU campus | COST: $450.00

PCAT:
PCAT Prep Class has helped thousands of students successfully prepare for the PCAT and significantly improve their chances of being accepted into pharmacy school. The PCAT Prep Class, coupled with the effort that you put into your review, will position you for an outstanding result on this important exam.
CLASS SCHEDULE: June 4, 2020, to June 27, 2020 | TIME: 5:30 pm to 7 pm
LOCATION: DSU campus | COST: $450.00

Please visit www.desu.edu/ace for course and program updates.
WHO WE ARE?

MISSION
The mission of Delaware State University (DSU) Testing Services and Programs (TSP) unit is to assist DSU students and its surrounding community in the assessment of knowledge, skills and abilities through the use of written and computerized assessments, testing instruments and other programming outlets. TSP services and program components support students and all university departments by providing resources that promote academic success and career readiness.

Testing Services and Programs is committed to promoting an innovative and diverse environment that encourages student and stakeholder growth and development by providing quality services to our DSU community and surrounding areas of the Delmarva and Mid-Atlantic Regions.

VISION:
Our vision is to provide integrated testing services that will serve our DSU community and the surrounding areas in the Mid-Atlantic region. TSP offers a variety of credentialing certification exams and customized career readiness platforms facilitated through vendor and strategic partnerships that enable participants to meet challenges of a rapidly changing and highly competitive global workforce economy. Areas targeted are professional and technical industry, occupational testing and credentialing, academic and student success workshops and soft skills acquisition.

PURPOSE
Testing Services and Programs is committed to promoting quality customer service and student success. TSP is your choice for full-service testing, professional development and credentialing exam platforms.

CREDENTIALS
TSP has over 100 vendors and offers 58,000 credentialing exams. TSP subscribes to the testing guidelines, standards and procedures of the National College Testing Association (NCTA) and is part of the Consortium of College Testing Centers (CTCC). TSP is a national certified testing center.

TESTING ADMINISTRATION DAYS:
- Monday: 8am-4:30pm
- Tuesday: 8am-7pm
- Wednesday: 8am-4:30pm
- Thursday: 8am-7pm
- Friday: 9am-4pm
- Second Saturday of the Month: 9am-2pm

HOW TO CONTACT US:
PHONE: 302-857-6144 | FAX: 302-857-6142 | EMAIL: testing@desu.edu
WEBSITE: www.desu.edu/testing
SEASONAL CAMPS FOR CHILDREN & TEENS

Camps Include:
- Business and Finance
- Coding
- College and Career Readiness
- Creative Writing
- Culinary Arts
- Leadership for Teens
- Legos
- Making Your Digital Footprint
- Mathematics and Physics
- NINDS Neuroscience Summer Program
- Much More

CHILDREN & TEENS | GRADES 3-11

- Athletics
- Aviation
- STEAM
- Youth Enrichment

DESU.EDU/SUMMER

We have Spring Break camps, too! April 13-17 | Grades 2-9

SPRING BREAK CAMP FOR YOUTH

APRIL 13-17, 2020

Ages 6 to 12

Campers will engage in STEAM activities to enriched with awesome learning activities and loads of FUN.

8am-5pm (before and after care available - additional fee) $200 (light snack included)

Please bring your own lunch and drink (water/juice)
COMING SOON SUMMER 2021

This all-day summer program is for youth ages 6 year to 12 years. The program offers a variety of recreational and educational opportunities including games, crafts, guest speakers, special events, movies and more. Participants will have a weekly swim day at the pool on campus. They must also bring a lunch and two snacks daily. Kids will be broken into appropriate age groups for activities.

YOUTH & FAMILY ENGAGEMENT

SUMMER ADVENTURE PROGRAM

- FILMMAKERS IN THE MAKING
- SCRIPT WRITING
- ROBOTICS/LEGOS
- COLLEGE READINESS
- INSURANCE: DO YOU HAVE ENOUGH FOR YOUR FAMILY
- ESTATE PLANNING
- ESL
- FINANCIAL PLANNING
- MINDS IN MOTION: LET’S GET WRITING
- HEALTH AND WELLNESS: COOKING TOGETHER
UPCOMING EVENTS

DSU TESTING SERVICES, ASSESSMENT AND CREDENTIALING CENTER @ JAMAICA
We have partnered with the JCTE and Ministry of Education to open three centers in Jamaica.

HEALTH & WELLNESS: UNDERSTANDING YOUR RISK FORUM
Delaware State University, Adult and Continuing Education and the American Heart Association

September, 2020
Delaware State University, Student Center, MLK Parlor C, 2nd floor (Park in Lot #1)
Vendor space available: Fitness, Wellness, Nutrition and Health only

REALTOR CERTIFICATION ACADEMY
SUMMER 2020
IN PARTNERSHIP WITH HOPE REALTY
Business Testing Solutions has access to over 130 legally-validated, occupational technical skill assessments.

Some occupational areas include:
- Agriculture & Natural Resources
- Business
- Construction
- Consumer Economics
- Culinary Arts & Hospitality
- Drafting & Design
- Electrical
- Engineering
- HVAC
- Information Technology
- Law, Public Safety & Security
- Manufacturing & Machining
- Maintenance
- Mechanical
- Transportation
- Highly Skilled Technical Crafts
- And Much More!

Benefits of Pre-Employment & Job Evaluation Testing...
- Create an efficient hiring process
- Promote a safe work environment
- Lower turnover rate
- Increase cost savings
- Identify training needs
- Measure employee skill level
- Increase worker morale
- Develop a competent workforce

We can help you find the right test to meet your organization’s needs, provide scoring and data reviews as well as proctoring services!

Contact us at 302-857-6144 and/or email ace@desu.edu testing@des.edu

We are a NBS Prior Learning Assessment Testing Center

Delaware State University
Testing Services & Adult and Continuing Education