STUDENT HEALTH SERVICES
The Student Health Center offers health care to all full-time and transfer students (12 credit hours or more) and full-time residential graduate students (9 credit hours or more).

HOURS
The Student Health Center is open Monday through Friday 8:30 a.m. to 4:30 p.m. The Health Center is closed on weekends and holidays. Our telephone number is 857-6393, Fax: 857-7676. For emergencies when the Health Center is closed, contact University Police Department at (302) 857-6290 or the Residence Hall Manager.

GENERAL INFORMATION
Pre-Entrance Physicals
1. All students must have a pre-entrance physical examination by a Primary Health Care Provider to complete the registration process. The completed Health Evaluation form must be submitted to the Student Health Center before moving into Campus Housing and/or attending classes. The Health Evaluation form must be completed to be eligible to receive health care services.
2. Immunizations: Proper immunization prevents the spread of communicable diseases, and also prevents serious illness.

The Delaware State Board of Health requires that all full-time students of post-secondary educational institutions and all full-time and part-time students in such educational institutions, if engaged in patient-care related curriculum (including but not limited to nursing, dentistry and laboratory technicians), shall be required to show evidence of immunity to Measles, Mumps, and Rubella prior to enrollment.

The State of Delaware requires that four (4) year institutions of higher education provide information about Meningitis to all prospective students prior to their matriculation and include information regarding the availability and benefits of the Meningitis vaccine. Any student choosing not to receive the Meningitis vaccine must notify in writing the Student Health Center of his or her decision not to be vaccinated.

Present new students and transfer students who cannot show evidence of immunity upon registration will be permitted to enroll under the condition that documentation within 45 days of registration. Those who fail to comply may be excluded from continued participation in college classes and/or activities.

The following immunizations are required to complete the registration process:
   a) Measles, Mumps, and Rubella (MMR): In compliance with State Board of Health Communicable Disease Regulations, implemented November 1, 1991, proof of immunity to Measles, Mumps and Rubella is required for all students entering the University.
   b) Tetanus-Diphtheria: Booster must be within 10 years.
   c) Tuberculosis (TB): Screening test: The University requires that all entering students be screened for tuberculosis. A PPD (Mantoux) skin test, administered within six (6) months prior to the beginning of classes, with documentation of
positive or negative result and recording of the results in millimeters (MM), is the only acceptable screening test. If the PPD test is positive, then documentation of a chest x-ray and appropriate medical follow-ups must be provided.

d) Meningitis: Students are required to be vaccinated against meningococcal disease. For more information regarding meningococcal disease, contact the Student Health Center.

For further information regarding this policy, please call 857-6393 or the Division of Public Health at 1-800-282-8672.

3. IDs: A validated Delaware State University Identification Card must be presented in order to receive treatment.

4. Office Visits: Appointments will be scheduled between the hours of 8:30 a.m. and 4:00 p.m. No appointment will be scheduled after 4 p.m. Students are encouraged to schedule their appointment around their classes. Scheduled appointments will be seen before walk-ins. Student should call 857-6393 or visit the Health Center to schedule their appointments.

5. Emergency Room Visits: When circumstances permit, students are encouraged to use the Student Health Center before going to the emergency room or the local urgent care facility. The Student Health Center does not cover the cost for medical care received at other facilities.

   a) If you are treated in the emergency room for routine care, the insurance company may not cover the visit. Any visit not paid by the insurance company is the student’s responsibility.

   b) Students are required to follow-up in the Health Center as soon as possible to update health records and fill out insurance forms if care is received outside of the Health Center.

Excuses for Missed Classes: The Student Health Center does not routinely provide written excuses to students. All routine visits should be scheduled around the class schedule.

   a. If a patient/student is late to a class or misses a class while at the Health Center, a note indicating the time they were seen will be issued. This is not a justification for missing class, only proof that the student was seen in the Health Center.

   b. No note for class absence will be issued unless the patient/student was seen in the Health Center for treatment. It is then up to the discretion of the treating practitioner in the Health Center as to whether the illness was substantial enough to justify missing classes and for how long.

   c. Individual faculty and/or the applicable Department, School or College sets policies and procedures for missing classes. The issuance of a note by the Health Center, or any other health care provider, is merely evidence that the student was seen for treatment or was too ill to attend class. It is up to the individual instructor or Department whether to excuse absenteeism.
Medical Leave: When a student is out of school for one (1) week or more for health reasons, written documentation from a healthcare provider must be submitted to the Health Center prior to the student returning to campus. The documentation must state that the student was unable to attend class during his/her absence, and that the student is now healthy enough to return to class without posing a risk of injury or illness to others.

Withdrawal from University: When a student withdraws from the University for health or any other reason and re-enrolls, a new health form must be submitted to the Health Center. Additional medical documentation may be required.

Supplemental Student Health Insurance: All full-time registered undergraduate students taking 12 or more credit hours and full-time residential graduate students taking nine or more credit hours who are actively attending classes are automatically enrolled in the University’s insurance plan.

a. If enrollment status changes to part-time, the student will no longer be eligible for insurance coverage.

b. For information regarding insurance benefits, see insurance brochure.

Primary Insurance Coverage: Students are encouraged to maintain their primary health insurance coverage. A copy of the health insurance identification card (front and back) should be sent along with the Health Evaluation form to the Student Health Center.

Confidentiality: In compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) no information will be divulged to any person (parent, friend, University authorities, etc.) without the student’s written permission, except in the following circumstances:

a. Emergencies
b. Parents or guardians of a student under 18 years of age
c. Certain communicable diseases which are, as required by law, reported to Public Health Officials.

Transportation:
The Health Center does not provide transportation to medical appointments. Where a student needs to be seen by another physician or referred to the Hospital, the Health Center can assist the student by either calling a taxi service or, in emergencies, calling for an ambulance to transport the student. The Health Center is not responsible for the cost of these services. The student can pay for the taxi at the time of service or choose to have their student account billed. Students choosing to have their account billed will have to complete a voucher giving the Health Center permission to bill their account. Transportation will be arranged in emergencies. The University will not be responsible for the cost of emergency services.
Allergy Shots: Allergy shots are not given at the Health Center. Assistance will be given to the student to make arrangements with a local physician.

Mental Health: For students who have pre-existing mental health illnesses, the Health Center can provide a list of local resources. If a student is seen in the Health Center, and it is determined that counseling is a necessary intervention, the appropriate referral will be made to the University’s Counseling Department or other local counseling facilities. Emergency care will be provided at the emergency room. The Mobil Crisis phone number is 1-800-345-6785.

Communicable Diseases: Students who contract communicable diseases (e.g., chicken pox, measles, and tuberculosis) will be required to arrange to leave campus. They will not be allowed to live in University owned or operated housing, attend classes, or attend any other University-sponsored activities until they provide the Health Center with a medical clearance.

Refrigerator Request: Students are only permitted to have a room refrigerator if it is medically necessary. All requests for refrigerators must include written documentation from a health care provider stating the medical reason for a room refrigerator. The request must be submitted to the Health Center, at that time a refrigerator pass will be issued. Refrigerator passes are updated every fall. It is the student’s responsibility to report to the Health Center for an updated pass. The University will not be responsible for the cost of emergency services.